



## Moving checklist



This moving checklist can help you at every stage of your move.

- Make sure you have adequate insurance protection for your goods.
- Confirm that your mover is insured and ask for a copy of the movers' Certificate of Insurance. This insurance does not apply to the consumer's goods unless the consumer buys Replacement Value Protection from the mover.
- Find out about your mover's replacement value options. This coverage means that the moving company agrees to be legally liable, up to a certain amount that represents the estimated value of the property being moved.
- Check what your moving company cannot transport or store for you (e.g., live plants, certain food products, flammable items).
- Make a room-by-room inventory of what is to be moved to make sure that nothing gets left behind or forgotten.
  - When contents are being unloaded at your new destination, check off each item, and note missing items, or damage, prior to signing it. Otherwise, your mover may decline your claim for lost or damaged items. Normally, a mover will not prepare an inventory for a local move.
- Prepare for moving day so things like elevators, stairways and parking spots have been reserved or cleared.
- Make sure there will be enough convenient parking space at both locations for moving the trucks.
- Inspect your premises to ensure nothing gets left behind by doing a walk-through of the residence you are leaving and the pathway to the moving vehicle. Repeat the process at your new home and include an inspection of the moving vehicle.

This checklist for moving complements legal protections, established in law, that are already in place. It is hoped that it will set a high standard for moving companies so they can improve their own performance and benchmark it against moving industry certification standards.

This publication is available online at [http://ic.gc.ca/eic/site/oca-bc.nsf/eng/h\\_ca02966.html](http://ic.gc.ca/eic/site/oca-bc.nsf/eng/h_ca02966.html)